



Avaya Communicator for Web

Accelerate
Communications-
Enabled
Applications for
Effortless
Engagement

The time-consuming nature of the working world has cultivated a great need for communications to be built right into the applications that employees use to get work done. That's exactly what Avaya Communicator for Web affords.



Communicate With Ease

Avaya Communicator for Web gives you the ability to communicate with others without having to leave the application you're working in. Easily access Avaya collaboration tools like voice, video, presence and instant messaging (IM) — from any cloud-based business application or Web page. Our solution communication-enables the CRM, email, social and other cloud business applications you use to get work done.

Avaya Communication-enables Your Cloud-based Business Applications

Salesforce.com platform: See others' availability and make and receive calls without leaving the application. Avaya Communicator for Web even logs your calls and Scopia meetings¹ automatically as activities for any contact, lead or opportunity.

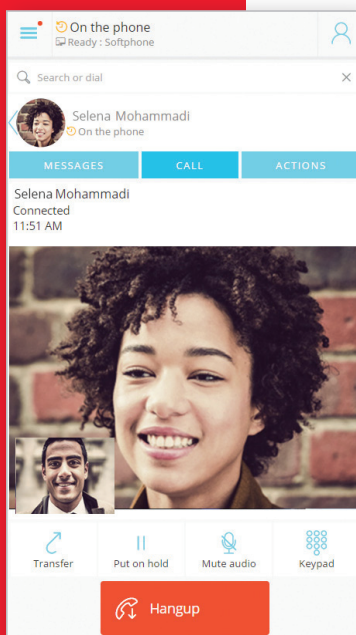
Google Drive online storage service:

Need to quickly discuss a document you're working on with others? Instantly start a group chat, voice or video call or Scopia meeting¹ from the Google Drive service or any Google Docs program.

Microsoft Office 365 subscription

service: Collaborate easily with others right from the Office 365 program with embedded real-time capabilities like voice, video, instant messaging, presence and unified messaging.

Avaya Communicator for Web keeps you connected and on top of everything, including where your team members are and their availability, so you can meet those deadline-driven projects and high priority tasks. These are just a few of the many ways we can help you get more done through better communication and collaboration.



About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit www.avaya.com.

Google Chrome browser: Avaya Communicator for Web follows you wherever you go on the web inside the Chrome browser. Find something interesting? Simply click-to-share any web page with any team member. You can even start a voice, video or chat on one web page and keep the conversation going as you move to other pages.

Microsoft Internet Explorer browser: Prefer to use the Internet Explorer browser? The Avaya Communicator for Web Internet Explorer add-on provides the same real time and persistent communications as with the Google Chrome browser.

Technical Fast Facts

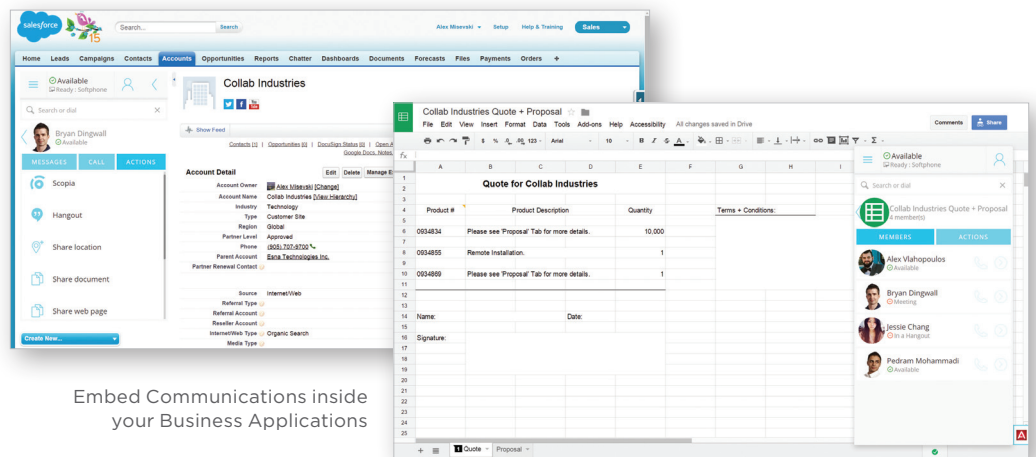
- Supported on Avaya IP Office Preferred Edition, IP Office Server Edition, and IP Office Select
- IP Office Release 9.1.2 or later required
- Avaya one-X® Portal required
- Per user license and requires users to have one of the following licenses: Mobile Worker, Office Worker, Teleworker, Power User
- Runs as a Chrome browser extension or Internet Explorer add-on
- Salesforce integration requires Salesforce Open CTI and works with Salesforce Enterprise or Unlimited edition

Avaya Can Help You Get Work Done Faster

1. Find your teammates quickly
2. Chat 1-on-1 or with the whole team
3. Make voice and video calls from your browser
4. Collaborate in real time
5. Click-to-call any phone number
6. Let others know when you don't want to be disturbed

Learn More

To learn more and to obtain additional information such as white papers and case studies about Avaya Communicator for Web, please contact your Avaya Account Manager or Authorized Partner or visit us at www.avaya.com.



Embed Communications inside your Business Applications

* Requires Esna iLink for Avaya Scopia® Desktop

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